



NASA SEWP VI

Category C Contract

80TECH26D0587

PoP: November 2026 – 2036

MANDEX, INC.

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PROGRAM SUPPORT

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SEWP HELPLINE

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www.sewp.nasa.gov



NASA SEWP VI



Solutions for
Enterprise-
Wide
Procurement

Contract Holder

MANDEX NASA SEWP VI Ordering Guide

Version 1.0 | Effective: November 1, 2026 | Category C — Mission-Based ITC/AV Service Solutions

SEWP OVERVIEW

NASA SEWP VI — The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced “soup,” provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support — more than 50,000 orders a year.

MANDEX holds a NASA SEWP VI Category C contract for Mission-Based ITC/AV Service Solutions (Contract Number 80TECH26D0587; Period of Performance November 2026 – 2036).

FAIR OPPORTUNITY

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote, or otherwise offer for sale any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.



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If the Government issues a Request for Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if: (1) all such items are clearly marked as not yet available on their SEWP contract; and (2) the contractor submits a technology refreshment request to add those products to their contract.

If the Government issues a Request for Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract and the price of each item shall be no greater than the price in the Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid. Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ. When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote. When responding to an RFI or RFQ issued from the NASA SEWP RFQ online quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM). Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements.

ABOUT MANDEX, INC.

MANDEX, Inc. is a Certified Service-Disabled Veteran-Owned Small Business (SDVOSB). For 52 years, we have provided advanced systems engineering and IT solutions to the Federal Government. With a Top-Secret Facility Clearance and a reputation for innovative, mission-critical support, MANDEX specializes in cutting-edge technologies and systems integration to enhance national security. As a Category C Contract Holder, MANDEX provides Mission-Based ITC/AV Service Solutions for complex, customized, end-to-end mission-level IT programs.

HOW TO OBTAIN A QUOTE / TROUBLESHOOT AN ORDER

Quotes: Contact Roger Randolph or Jason Thompson by email or phone, or respond through the NASA SEWP Quote Request Tool (QRT) when an RFQ/MRR is issued. MANDEX will quote only items and services available under its SEWP VI Category C contract in the SEWP database of record at the time of quote submission.

Problematic orders: Contact Roger Randolph or Jason Thompson with the delivery order number, issuing agency point of contact, and a brief description of the issue. MANDEX will coordinate resolution with the customer and, as required, the SEWP PMO.





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CATEGORY C — WHAT'S IN SCOPE

SEWP is designed to provide a broad suite of Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. If you would like SEWP to determine whether a requirement is within scope of the SEWP VI contract, send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov for review and feedback.

MANDEX performs under Category C — ITC/AV Mission-Based Services (NAICS 541512). Category C provides Federal agencies with customized solutions at a Mission/Program level that improve and enhance ITC/AV infrastructure. Product-only requirements are not in scope for Category C. Category C is intended for mission-level implementations.

Representative Category C technical areas include (not all-inclusive): Innovation Services; Information and Data Analytics Services; Application Services / Software Development; Cybersecurity Services; Cloud Services; Digital Multimedia and Technical Communications Services; IT Operations and Maintenance / Help Desk / Call Center Support; Network Services; Database Services; In-Scope Training; and Program Management / Ancillary Services.

Order threshold note (SEWP VI Category C): \$2 million per order (inclusive of options) in the first year of contract performance and \$10 million per order in the second year; thresholds are subject to removal beginning in the third year of contract performance (per SEWP VI RFP scope). Confirm current thresholds with the SEWP PMO or ordering contracting officer as needed.

ORDERING PROCESS

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract are defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a Purchase Request (PR).

The PR, along with any necessary funding information, is sent to that Agency's procurement office, which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number, may be used. The NASA SEWP Program Management Office (PMO) does not issue DOs — these must be issued through the issuing Agency's procurement office. The SEWP PMO reviews, processes, and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the Issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies. If modifications are made to any order, those modifications must also route through the SEWP Program Management Office (PMO).



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MANDEX CORE CAPABILITIES (OVERVIEW)

Under SEWP VI Category C and related federal work, MANDEX brings mission-focused capabilities including:

- Systems Engineering — design, development, integration, assembly, and testing
- Defense Health & IT Modernization — network design and architecture; enterprise systems engineering; infrastructure
- Integrated Electronic Security Systems (IESS) — electronic and physical security systems
- Cybersecurity / Risk Management — RMF, information assurance
- Software Development — Agile, DevSecOps, and advanced software solutions
- C5ISR Solutions — Command, Control, Communications, Computers, Combat Systems, ISR
- Program Management & Logistics — end-to-end program execution, supply chain, logistics, and warehouse management

MANDEX NASA SEWP VI Ordering Guide · MANDEX, Inc. · Contract 80TECH26D0587 (Category C) · For download and printing by SEWP customers. Updated versions will be published no later than 10 business days following applicable contract modifications.

